

Warner, Dawn

From: DeSena, Linda
Sent: Monday, July 16, 2012 12:18 PM
To: All Users
Subject: FW: Medco Moving to Express Scripts Name Effective September 1, 2012

From: Warner, Dawn
Sent: Monday, July 16, 2012 12:16 PM
To: DeSena, Linda
Subject: Medco Moving to Express Scripts Name Effective September 1, 2012

IMPORTANT NOTICE TO ALL EMPLOYEES WHO ARE ENROLLED IN THE CITY'S MEDCO PRESCRIPTION DRUG PROGRAM

Express Scripts and Medco have come together as one company to manage your prescription benefit. This transition occurred earlier in the year when Express Scripts finalized the purchase of Medco. Medco is now a part of the Express Scripts family of pharmacies.

What this means to you? Other than a name change, it means very little. The way you order prescriptions, contact customer service and access the Medco website will remain the same. For the most part, this transition should be fairly transparent to you.

What you will see happen starting on September 1st...

- The Express Scripts name and brand will appear on most member communications. All references to the Medco name/logo will change to Express Scripts, but the web address – www.medco.com – will remain the same.
- At this time, there is no plan to issue new ID cards as we are told the information contained on your existing Medco ID card will remain valid with no change to the information listed such as your BIN, Group and Personal ID numbers.
- Literature packets and information sent to you by mail in some cases will make reference to Medco as well as Express Scripts until the full transition is complete.

Again, this transition should be fairly transparent to you. Please continue to refill your prescriptions as you normally would by using your current prescription drug ID card, refill order forms, the Medco website, or the toll-free member services number on your card.

If you haven't already, soon you can expect to start hearing about this name change in the mailings that you receive from Medco. Most important to know is that your benefit plan as far as plan design, including copays, will not in any way be affected. Express Scripts will continue to administer the benefits that have been agreed to by your respective bargaining units.

As always, please feel free to contact me should you have any questions, or concerns regarding this notice.

Thanks,
Dawn

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