

**Northern Middlesex County Cable Advisory
Council**
SERVING MIDDLETOWN ③ CROMWELL ③
PORTLAND ③ EAST HAMPTON ③
MIDDLEFIELD

Tuesday January 21, 2014 - 7:00 p. m.
Middletown Town Hall, Conference Room **208**, Middletown, CT

Note: Only Members of the Board can talk on agenda items. The public can address the council only when line item 5 (Public Speaking) is open by the chairperson.

1. Call To Order/Pledge
2. Roll Call by Secretary Gary Aubin
3. Approval of Agenda
4. Approval of Minutes (November 2013)

Open floor (Items on agenda/items off the agenda)

5. Public Speaking A. Under 10 Minutes B. Under 5 Minutes
 6. Treasurer's Report (John S)
 7. Chairman's Report (Jon P)
 - A. Update on Justin Hinds Scholarship
- B. Folks have been having phone issues with Comcast during the holiday months.
- C. More Advertising on location of call center. (Update on situation)

7.5 Vice Chairperson's Report: (William W.)

8. Comcast General Manager's Report (Will be absent)
9. Public Access Coordinator's Report
10. Business Before the Committee from sitting members
11. Customer Service Updates from sitting members
 12. At/T UVERSE/COMCAST STATUS
 13. Tabled items from November
 14. Member concerns
 15. Notes for next meeting
 16. Good of the whole
 17. Adjournment