

**City of Middletown  
Central Communications Center  
Monthly Call Statistics - 2023 (estimated)**

<b>INCIDENT ACTIVITY</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>AVG</b>	
Middletown Police Dept.	3739	3332	3806	3414	3714	3623	3456	3885	4728	4774	4306	4227	<b>47004</b>	<b>3917</b>	
Portland Police Dept.	382	385	411	321	406	379	346	313	357	366	323	338	<b>4327</b>	<b>361</b>	
Fire Departments (Midd.)	542	602	497	550	621	531	574	546	655	615	604	679	<b>7016</b>	<b>585</b>	
Middletown Fire Dept.	306	332	256	284	339	300	311	281	386	354	331	367	<b>3847</b>	<b>321</b>	
South Fire District	156	171	172	170	196	157	185	173	175	175	188	203	<b>2121</b>	<b>177</b>	
Westfield Fire District	80	99	69	96	86	74	78	92	94	86	85	109	<b>1048</b>	<b>87</b>	
Fire Department (Portland)	52	55	54	48	69	62	71	64	80	67	48	78	<b>748</b>	<b>62</b>	
Ambulance only Calls	403	361	366	377	389	412	349	400	349	415	393	385	<b>4599</b>	<b>383</b>	
<b>TOTAL INCIDENT CASE #'s</b>	<b>5118</b>	<b>4735</b>	<b>5134</b>	<b>4710</b>	<b>5199</b>	<b>5007</b>	<b>4796</b>	<b>5208</b>	<b>6169</b>	<b>6237</b>	<b>5674</b>	<b>5707</b>	<b>63694</b>	<b>5308</b>	
<b>TELEPHONE ACTIVITY</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>AVG</b>	
<b>MIDDLETOWN</b>	1853	1756	1772	1796	2161	2118	1972	1860	1732	1754	1569	1793	<b>22136</b>	<b>1845</b>	
Wireless & wireline originating in Middletown															
<b>PORTLAND</b>	209	195	182	217	288	291	302	237	242	281	182	215	<b>2841</b>	<b>237</b>	
Wireless & wireline originating in Portland															
Transfers to Dispatch from other towns. For Midd & Port.	221	234	262	273	374	346	316	386	273	255	216	282	<b>3438</b>	<b>287</b>	
<b>TOTAL 911 CALLS</b>	2283	2185	2216	2286	2823	2755	2590	2483	2247	2290	1967	2290	<b>28415</b>	<b>2368</b>	
<b>TOTAL ADMIN. CALLS IN</b>	6151	5962	5807	5890	6895	6897	4602	4740	4563	4639	4021	4490	<b>64657</b>	<b>5388</b>	
<b>TOTAL ADMIN. CALLS OUT</b>	2961	2651	2716	2799	3294	3368	3005	3159	2948	2850	2482	3253	<b>35486</b>	<b>2957</b>	
<b>TOTAL PHONE CALLS</b>	<b>11395</b>	<b>10798</b>	<b>10739</b>	<b>10975</b>	<b>13012</b>	<b>13020</b>	<b>10197</b>	<b>10382</b>	<b>9758</b>	<b>9779</b>	<b>8470</b>	<b>10033</b>	<b>128558</b>	<b>10713</b>	
													<b>2022</b>	<b>142,117</b>	<b>11,843</b>
													<b>2021</b>	<b>128,498</b>	<b>10,708</b>
													<b>2020</b>	<b>128,562</b>	<b>10,714</b>
													<b>AVG</b>	<b>128,530</b>	<b>10,711</b>