

**City of Middletown
Central Communications Center
Monthly Call Statistics - 2024 (estimated)**

INCIDENT ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG	
Middletown Police Dept.	4021	4118	4546	4095	4666	4086	4257	5644	5539	5274	4920	4764	55930	4661	
Portland Police Dept.	297	296	335	376	455	369	339	370	359	449	418	348	4411	368	
Fire Departments (Midd.)	601	535	578	541	591	551	570	597	630	637	643	614	7088	591	
Middletown Fire Dept.	324	292	312	313	318	308	335	333	364	361	354	350	3964	330	
South Fire District	178	150	154	158	165	155	142	157	166	181	177	173	1956	163	
Westfield Fire District	99	93	112	70	108	88	93	107	100	95	112	91	1168	97	
Fire Department (Portland)	79	56	85	58	75	68	75	71	66	75	77	88	873	73	
Ambulance only Calls	384	364	417	400	423	425	424	433	431	398	398	365	4862	405	
TOTAL INCIDENT CASE #'s	5382	5369	5961	5470	6210	5499	5665	7115	7025	6833	6456	6179	73164	6097	
TELEPHONE ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG	
MIDDLETOWN	1649	1513	1697	1590	1749	1872	1872	1821	1822	1738	1703	1850	20876	1740	
Wireless & wireline originating in Middletown															
PORTLAND	206	172	228	205	205	208	259	223	222	203	205	217	2553	213	
Wireless & wireline originating in Portland															
Transfers to Dispatch from other towns. For Midd & Port.	233	213	247	191	281	251	256	273	254	263	242	275	2979	248	
TOTAL 911 CALLS	2088	1898	2172	1986	2235	2331	2387	2317	2298	2204	2150	2342	26408	2201	
TOTAL ADMIN. CALLS IN	4311	3923	4601	4798	4949	4860	4928	4706	4971	5131	4653	4463	56294	4691	
TOTAL ADMIN. CALLS OUT	2827	2706	2710	2694	2945	3038	3065	2648	2793	2778	2851	2872	33927	2827	
TOTAL PHONE CALLS	9226	8527	9483	9478	10129	10229	10380	9671	10062	10113	9654	9677	116629	9719	
													2023	128,558	10,713
													2022	142,117	11,843
													2021	128,498	10,708
													AVG	128,498	10,708