

**City of Middletown  
Central Communications Center  
Monthly Call Statistics - 2025(estimated)**

<b>INCIDENT ACTIVITY</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>AVG</b>	
Middletown Police Dept.	4950	4806	5338	5266	4636	4158	5535	5197	5527	5925	4665	5314	<b>61317</b>	<b>5110</b>	
Portland Police Dept.	435	474	531	489	566	560	463	491	471	523	377	357	<b>5737</b>	<b>478</b>	
Fire Departments (Midd.)	566	563	590	540	553	557	562	564	620	599	537	592	<b>6843</b>	<b>570</b>	
Middletown Fire Dept.	310	326	323	308	339	308	302	315	358	341	290	356	<b>3876</b>	<b>323</b>	
South Fire District	155	138	169	157	127	163	177	166	168	155	145	148	<b>1868</b>	<b>156</b>	
Westfield Fire District	101	99	98	75	87	86	83	83	94	103	102	88	<b>1099</b>	<b>92</b>	
Fire Department (Portland)	66	55	65	64	69	81	79	63	66	74	84	70	<b>836</b>	<b>70</b>	
Ambulance only Calls	433	388	398	393	385	429	446	427	393	451	398	452	<b>4993</b>	<b>416</b>	
<b>TOTAL INCIDENT CASE #'s</b>	<b>6450</b>	<b>6286</b>	<b>6922</b>	<b>6752</b>	<b>6209</b>	<b>5785</b>	<b>7085</b>	<b>6742</b>	<b>7077</b>	<b>7572</b>	<b>6061</b>	<b>6785</b>	<b>79726</b>	<b>6644</b>	
<b>TELEPHONE ACTIVITY</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>AVG</b>	
<b>MIDDLETOWN</b>	1510	1557	1523	1463	1688	1862	1876	1834	1653	1746	1608	1725	<b>20045</b>	<b>1670</b>	
Wireless & wireline originating in Middletown															
<b>PORTLAND</b>	205	169	196	231	217	233	230	196	232	212	244	212	<b>2577</b>	<b>215</b>	
Wireless & wireline originating in Portland															
Transfers to Dispatch from other towns. For Midd & Port.	271	223	284	248	264	303	333	307	243	281	256	276	<b>3289</b>	<b>274</b>	
<b>TOTAL 911 CALLS</b>	1986	1949	2003	1942	2169	2398	2439	2337	2128	2239	2108	2213	<b>25911</b>	<b>2159</b>	
<b>TOTAL ADMIN. CALLS IN</b>	4278	4339	4819	4920	5532	5572	5937	5710	5661	6617	5373	5160	<b>63918</b>	<b>5327</b>	
<b>TOTAL ADMIN. CALLS OUT</b>	2535	2417	2637	2501	2719	2785	2966	2730	2651	2781	2552	2637	<b>31911</b>	<b>2659</b>	
<b>TOTAL PHONE CALLS</b>	<b>8799</b>	<b>8705</b>	<b>9459</b>	<b>9363</b>	<b>10420</b>	<b>10755</b>	<b>11342</b>	<b>10777</b>	<b>10440</b>	<b>11637</b>	<b>10033</b>	<b>10010</b>	<b>121740</b>	<b>10145</b>	
													<b>2024</b>	<b>116,629</b>	<b>9,719</b>
													<b>2023</b>	<b>128,558</b>	<b>10,713</b>
													<b>2022</b>	<b>142,117</b>	<b>11,843</b>
													<b>AVG</b>	<b>135,338</b>	<b>11,278</b>