

**City of Middletown
Central Communications Center
Monthly Call Statistics - 2020 (estimated)**

INCIDENT ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG
Middletown Police Dept.	2975	2684	2737	2271	3132	2985	3556	4365	4083	3641	3112	3117	38658	3222
Portland Police Dept.	436	405	369	187	283	346	396	457	521	407	321	304	4432	369
Fire Departments (Midd.)	643	576	478	303	324	319	303	474	426	383	399	395	5023	419
Middletown Fire Dept.	329	324	258	140	165	175	168	244	241	199	200	216	2659	222
South Fire District	205	174	154	100	97	103	93	156	117	134	134	119	1586	132
Westfield Fire District	109	78	66	63	62	41	42	74	68	50	65	60	778	65
Fire Department (Portland)	78	92	62	48	47	42	32	83	48	41	40	48	661	55
Ambulance only Calls	195	227	327	420	401	412	486	485	473	452	473	492	4843	404
TOTAL INCIDENT CASE #'s	4327	3984	3973	3229	4187	4104	4773	5864	5551	4924	4345	4356	53617	4468
TELEPHONE ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG
MIDDLETOWN	1507	1403	1492	1256	1610	1634	1790	2051	1616	1638	1612	1616	19225	1602
Wireless & wireline originating in Middletown														
PORTLAND	132	136	160	176	171	209	230	254	177	201	168	192	2206	184
Wireless & wireline originating in Portland														
Transfers to Dispatch from other towns. For Midd & Port.	198	176	180	155	210	187	225	338	50	194	228	198	2339	195
TOTAL 911 CALLS	1837	1718	1836	1587	1991	2030	2245	2643	1843	2033	2008	2006	23777	1981
TOTAL ADMIN. CALLS IN	5867	5381	5638	5122	6189	6445	6661	7671	6432	6320	6016	6091	73833	6153
TOTAL ADMIN. CALLS OUT	2005	2027	2328	2397	2776	2706	2956	3175	2739	2748	2532	2563	30952	2579
TOTAL PHONE CALLS	9709	9126	9802	9106	10956	11181	11862	13489	11014	11101	10556	10660	128562	10714
AVG of Jan and March/day												2019	127,979	10,665
												2018	127,008	10,584
												2017	122,058	10,172
												AVG	124,533	10,378