

City of Middletown
Central Communications Center
Monthly Call Statistics - 2017 (estimated)

INCIDENT ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG	
Middletown Police Dept.	2403	2355	2499	2897	2887	2636	2699	2967	2706	2936	2736	2444	32165	2680	
Portland Police Dept.	310	327	383	444	376	364	403	364	467	469	413	330	4650	388	
Fire Departments (Midd.)	605	543	615	590	641	602	646	634	632	652	571	591	7322	610	
Middletown Fire Dept.	319	292	308	315	335	305	352	347	349	349	316	323	3910	326	
South Fire District	191	160	193	186	197	196	207	194	193	198	160	181	2256	188	
Westfield Fire District	95	91	114	89	109	101	87	93	90	105	95	87	1156	96	
Fire Department (Portland)	82	67	52	94	83	73	85	77	87	91	84	95	970	81	
Ambulance only Calls	231	168	219	186	220	204	213	220	181	165	170	172	2349	196	
TOTAL INCIDENT CASE #'s	3631	3460	3768	4211	4207	3879	4046	4262	4073	4313	3974	3632	47456	3955	
TELEPHONE ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG	
MIDDLETOWN Wireless & wireline originating in Middletown	1550	1362	1359	1541	1596	1491	1517	1493	1554	1383	1334	1337	17517	1460	
PORTLAND Wireless & wireline originating in Portland	180	149	124	150	206	188	200	191	163	174	177	152	2054	171	
Transfers to Dispatch from other towns. For Midd & Port.	154	129	147	152	177	213	192	175	164	202	178	143	2026	169	
TOTAL 911 CALLS	1884	1640	1630	1843	1979	1892	1909	1859	1881	1759	1689	1632	21597	1800	
TOTAL ADMIN. CALLS IN	6451	5961	5185	4759	6908	6816	6853	6513	6449	6734	5981	5631	74241	6187	
TOTAL ADMIN. CALLS OUT	1978	1789	1825	2290	2469	2221	2308	2179	2375	2444	2263	2079	26220	2185	
TOTAL PHONE CALLS	10313	9390	8640	8892	11356	10929	11070	10551	10705	10937	9933	9342	122058	10172	
													2016	126,994	10,583
													2015	119,077	9,923
													2014	128,642	10,270

AVG 124,904 10,259