

City of Middletown
Central Communications Center
Monthly Call Statistics - 2018 (estimated)

INCIDENT ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG	
Middletown Police Dept.	2567	2543	3119	2681	3592	3352	3380	3003	2783	3400	3203	3548	37171	3098	
Portland Police Dept.	432	454	465	475	662	683	703	519	522	465	442	427	6249	521	
Fire Departments (Midd.)	637	554	612	574	671	580	672	664	716	685	678	631	7674	640	
Middletown Fire Dept.	321	289	332	312	359	295	342	339	388	375	346	317	4015	335	
South Fire District	201	176	176	181	198	200	239	216	226	203	198	217	2431	203	
Westfield Fire District	115	89	104	81	114	85	91	109	102	107	134	97	1228	102	
Fire Department (Portland)	96	62	83	77	84	85	89	75	74	99	73	76	973	81	
Ambulance only Calls	185	220	195	183	221	197	174	181	191	198	203	181	2329	194	
TOTAL INCIDENT CASE #'s	3917	3833	4474	3990	5230	4897	5018	4442	4286	4847	4599	4863	54396	4533	
TELEPHONE ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG	
MIDDLETOWN	1333	1364	1464	1421	1669	1608	1837	1609	1635	1721	1609	1486	18756	1563	
Wireless & wireline originating in Middletown															
PORTLAND	174	147	183	130	196	191	159	180	163	212	163	155	2053	171	
Wireless & wireline originating in Portland															
Transfers to Dispatch from other towns. For Midd & Port.	167	173	233	162	225	170	220	215	215	212	216	166	2374	198	
TOTAL 911 CALLS	1674	1684	1880	1713	2090	1969	2216	2004	2013	2145	1988	1807	23183	1932	
TOTAL ADMIN. CALLS IN	6303	5566	6298	5809	6995	6420	7094	6693	6651	6944	6324	5704	76801	6400	
TOTAL ADMIN. CALLS OUT	2262	1830	2131	1935	2333	2261	2453	2419	2507	2410	2359	2124	27024	2252	
TOTAL PHONE CALLS	10239	9080	10309	9457	11418	10650	11763	11116	11171	11499	10671	9635	127008	10584	
													2017	122,058	10,172
													2016	126,994	10,583
													2015	119,077	9,923
													AVG	122,710	10,226