

City of Middletown
Central Communications Center
Monthly Call Statistics - 2019 (estimated)

| INCIDENT ACTIVITY | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | AVG | |
|---|--------------|-------------|-------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|----------------|---------------|
| Middletown Police Dept. | 3354 | 2728 | 3031 | 3373 | 3148 | 2766 | 2759 | 2912 | 2991 | 3011 | 2746 | 2829 | 35648 | 2971 | |
| Portland Police Dept. | 477 | 416 | 493 | 365 | 434 | 394 | 396 | 343 | 445 | 510 | 435 | 326 | 5034 | 420 | |
| Fire Departments (Midd.) | 736 | 583 | 594 | 653 | 732 | 644 | 646 | 698 | 708 | 709 | 644 | 689 | 8036 | 670 | |
| Middletown Fire Dept. | 391 | 309 | 332 | 363 | 364 | 358 | 298 | 375 | 369 | 357 | 348 | 370 | 4234 | 353 | |
| South Fire District | 209 | 183 | 167 | 194 | 247 | 192 | 252 | 228 | 233 | 251 | 193 | 226 | 2575 | 215 | |
| Westfield Fire District | 136 | 91 | 95 | 96 | 121 | 94 | 96 | 95 | 106 | 101 | 103 | 93 | 1227 | 102 | |
| Fire Department (Portland) | 98 | 56 | 90 | 78 | 79 | 94 | 97 | 98 | 75 | 83 | 92 | 76 | 1016 | 85 | |
| Ambulance only Calls | 196 | 219 | 188 | 182 | 221 | 171 | 191 | 229 | 210 | 205 | 192 | 201 | 2405 | 200 | |
| TOTAL INCIDENT CASE #'s | 4861 | 4002 | 4396 | 4651 | 4614 | 4069 | 4089 | 4280 | 4429 | 4518 | 4109 | 4121 | 52139 | 4345 | |
| TELEPHONE ACTIVITY | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC | Total | | |
| MIDDLETOWN | 1653 | 1361 | 1384 | 1517 | 1766 | 1644 | 1841 | 1749 | 1687 | 1688 | 1562 | 1667 | 19519 | 1627 | |
| Wireless & wireline originating in Middletown | | | | | | | | | | | | | | | |
| PORTLAND | 146 | 125 | 151 | 163 | 173 | 162 | 206 | 163 | 154 | 167 | 141 | 164 | 1915 | 160 | |
| Wireless & wireline originating in Portland | | | | | | | | | | | | | | | |
| Transfers to Dispatch from other towns. For Midd & Port. | 167 | 137 | 155 | 179 | 201 | 211 | 239 | 180 | 180 | 184 | 186 | 209 | 2228 | 186 | |
| TOTAL 911 CALLS | 1966 | 1623 | 1690 | 1859 | 2140 | 2017 | 2286 | 2092 | 2021 | 2039 | 1889 | 2040 | 23662 | 1972 | |
| TOTAL ADMIN. CALLS IN | 6643 | 5624 | 5863 | 5863 | 6804 | 6447 | 7042 | 6400 | 6319 | 6770 | 6088 | 5957 | 75820 | 6318 | |
| TOTAL ADMIN. CALLS OUT | 2487 | 2128 | 2097 | 2064 | 2588 | 2506 | 2612 | 2425 | 2227 | 2709 | 2402 | 2252 | 28497 | 2375 | |
| TOTAL PHONE CALLS | 11096 | 9375 | 9650 | 9786 | 11532 | 10970 | 11940 | 10917 | 10567 | 11518 | 10379 | 10249 | 127979 | 10665 | |
| | | | | | | | | | | | | | 2018 | 127,008 | 10,584 |
| | | | | | | | | | | | | | 2017 | 122,058 | 10,172 |
| | | | | | | | | | | | | | 2016 | 126,994 | 10,583 |
| | | | | | | | | | | | | | AVG | 125,353 | 10,446 |