

**City of Middletown
Central Communications Center
Monthly Call Statistics - 2023 (estimated)**

INCIDENT ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG	
Middletown Police Dept.	3739	3332	3806	3414	3714	3623	3456	3885					28969	3621	
Portland Police Dept.	382	385	411	321	406	379	346	313					2943	368	
Fire Departments (Midd.)	542	602	497	550	621	531	574	546					4463	558	
Middletown Fire Dept.	306	332	256	284	339	300	311	281					2409	301	
South Fire District	156	171	172	170	196	157	185	173					1380	173	
Westfield Fire District	80	99	69	96	86	74	78	92					674	84	
Fire Department (Portland)	52	55	54	48	69	62	71	64					475	59	
Ambulance only Calls	403	361	366	377	389	412	349	400					3057	382	
TOTAL INCIDENT CASE #'s	5118	4735	5134	4710	5199	5007	4796	5208					39907	4988	
TELEPHONE ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG	
MIDDLETOWN	1853	1756	1772	1796	2161	2118	1972	1860					15288	1911	
Wireless & wireline originating in Middletown															
PORTLAND	209	195	182	217	288	291	302	237					1921	240	
Wireless & wireline originating in Portland															
Transfers to Dispatch from other towns. For Midd & Port.	221	234	262	273	374	346	316	386					2412	302	
TOTAL 911 CALLS	2283	2185	2216	2286	2823	2755	2590	2483					19621	2453	
TOTAL ADMIN. CALLS IN	6151	5962	5807	5890	6895	6897	4602	4740					46944	5868	
TOTAL ADMIN. CALLS OUT	2961	2651	2716	2799	3294	3368	3005	3159					23953	2994	
TOTAL PHONE CALLS	11395	10798	10739	10975	13012	13020	10197	10382					90518	11315	
													2022	142,117	11,843
													2021	128,498	10,708
													2020	128,562	10,714
													AVG	128,530	10,711