

# City of Middletown

## Central Communications Center

### Monthly Call Statistics - 2009 (estimated)

INCIDENT ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG
Middletown Police Dept.	2198	2210	2336	2271	2900	2968	3065	2784	2736	2563	2466	2396	30893	2574
Portland Police Dept.	341	320	464	400	472	442	477	414	411	468	386	336	4931	411
Fire Departments (Midd.)	777	595	605	666	605	595	734	661	707	748	621	664	7978	665
Middletown Fire Dept.	361	316	311	385	343	319	340	362	399	415	339	344	4234	353
South Fire District	215	202	198	188	187	187	211	207	221	233	208	216	2473	206
Westfield Fire District	109	77	96	93	75	89	103	92	87	100	74	104	1099	92
Fire Department (Portland)	92	59	85	83	75	88	80	78	82	78	73	99	972	81
<b>TOTAL INCIDENT CASE #'s</b>	<b>3316</b>	<b>3184</b>	<b>3490</b>	<b>3420</b>	<b>4052</b>	<b>4093</b>	<b>4276</b>	<b>3937</b>	<b>3936</b>	<b>3857</b>	<b>3546</b>	<b>3495</b>	<b>44602</b>	<b>3717</b>
TELEPHONE ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG
<b>MIDDLETOWN</b>	1176	1106	1212	1138	1342	1261	1506	1447	1392	1486	1406	1357	15829	1319
Wireless & wireline originating in Middletown														
<b>PORTLAND</b>														
Wireless & wireline originating in Portland	180	162	193	152	237	232	216	240	181	180	211	199	2383	199
Transfers to Dispatch from other towns. For Midd & Port.	62	34	48	50	83	91	89	98	95	88	102	94	934	78
<b>TOTAL 911 CALLS</b>	<b>1418</b>	<b>1302</b>	<b>1453</b>	<b>1340</b>	<b>1662</b>	<b>1584</b>	<b>1811</b>	<b>1785</b>	<b>1668</b>	<b>1754</b>	<b>1719</b>	<b>1650</b>	<b>19146</b>	<b>1596</b>
<b>TOTAL ADMIN. CALLS</b>	<b>6927</b>	<b>6138</b>	<b>7528</b>	<b>7535</b>	<b>7398</b>	<b>7132</b>	<b>8622</b>	<b>7733</b>	<b>7669</b>	<b>7397</b>	<b>6581</b>	<b>6486</b>	<b>87146</b>	<b>7262</b>
<b>TOTAL PHONE CALLS</b>	<b>8345</b>	<b>7440</b>	<b>8981</b>	<b>8875</b>	<b>9060</b>	<b>8716</b>	<b>10433</b>	<b>9518</b>	<b>9337</b>	<b>9151</b>	<b>8300</b>	<b>8136</b>	<b>106292</b>	<b>8858</b>