

City of Middletown
Central Communications Center
Monthly Call Statistics - 2011 (estimated)

INCIDENT ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG
Middletown Police Dept.	2753	2470	2544	2453	2764	2567	2852	2748	2642	2708	2603	2337	31441	2858
Portland Police Dept.	358	334	354	301	403	376	395	278	324	359	383	392	4257	387
Fire Departments (Midd.)	824	848	706	732	659	703	707	858	750	851	793	601	9032	821
Middletown Fire Dept.	392	418	338	404	355	378	393	483	448	469	419	349	4846	441
South Fire District	316	307	257	231	222	223	227	275	212	282	268	172	2992	272
Westfield Fire District	116	123	111	97	82	102	87	100	90	100	106	80	1194	109
Fire Department (Portland)	128	121	117	81	99	103	132	114	88	114	111	114	1322	120
Ambulance Only Calls	0	0	94	105	96	87	101	126	122	121	119	118	1089	109
								<i>Amb only data for 10 months</i>						
TOTAL INCIDENT CASE #'s	4063	3773	3815	3672	4021	3836	4187	4124	3926	4153	4009	3562	47141	4286
TELEPHONE ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG
MIDDLETOWN	1642	1597	1460	1624	1696	1875	1812	2038	1729	2072	1791	1634	20970	1906
Wireless & wireline originating in Middletown														
PORTLAND	304	233	265	201	258	256	277	389	221	415	301	237	3357	305
Wireless & wireline originating in Portland														
Transfers to Dispatch from other towns. For Midd & Port.	178	191	150	176	197	235	211	153	180	302	193	159	2325	211
TOTAL 911 CALLS	2124	2021	1875	2001	2151	2356	2300	2640	2130	2789	2285	2030	26702	2427
TOTAL ADMIN. CALLS IN	8236	7297	7041	7278	7883	7931	8099	8462	7291	8427	7791	6412	92148	8377
TOTAL ADMIN. CALLS OUT	3662	3308	2842	2627	2823	3349	3237	3573	3031	3527	3115	2815	37909	3446
TOTAL PHONE CALLS	14022	12626	11758	11906	12857	13636	13636	14675	12452	14743	13191	11257	156759	14251
												2010	145,050	12,088
												2009	139,696	11,641