

City of Middletown
Central Communications Center
Monthly Call Statistics - 2012 (estimated)

INCIDENT ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG
Middletown Police Dept.	2761	2496	2832	2655	2976	2925	2932	2898	2839	3091	2601	2585	33591	2799
Portland Police Dept.	357	297	323	360	405	479	429	353	383	352	311	291	4340	362
Fire Departments (Midd.)	672	567	616	604	724	624	628	646	581	650	641	671	7624	635
Middletown Fire Dept.	342	339	346	329	404	346	359	352	322	364	356	348	4207	351
South Fire District	226	159	185	185	243	183	194	196	185	202	212	213	2383	199
Westfield Fire District	104	69	85	90	77	95	75	98	74	84	73	110	1034	86
Fire Department (Portland)	78	79	86	85	80	88	117	91	85	88	100	83	1060	88
Ambulance only Calls	120	118	115	97	128	118	121	125	114	131	120	141	1448	121
TOTAL INCIDENT CASE #'s	3988	3557	3972	3801	4313	4234	4227	4113	4002	4312	3773	3771	48063	4005
TELEPHONE ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG
MIDDLETOWN	1539	1398	1522	1543	1769	1625	1772	1774	1708	1729	1602	1552	19533	1628
Wireless & wireline originating in Middletown														
PORTLAND	204	195	201	216	240	221	223	281	178	218	192	211	2580	215
Wireless & wireline originating in Portland														
Transfers to Dispatch from other towns. For Midd & Port.	187	175	191	160	233	205	296	305	184	216	183	116	2451	204
TOTAL 911 CALLS	1930	1768	1914	1949	2242	2051	2291	2360	2070	2163	1977	1879	24594	2050
TOTAL ADMIN. CALLS IN	6482	5912	6717	6543	7310	6358	6992	7225	6759	7207	5831	5957	79293	6608
TOTAL ADMIN. CALLS OUT	2619	2247	2531	2736	3661	2779	3400	3227	2853	3155	2796	2860	34864	2905
TOTAL PHONE CALLS	11031	9927	11162	11228	13213	11188	12683	12812	11682	12525	10604	10696	138751	11563
												2011	156,759	14,251
												2010	145,050	12,088
												2009	139,696	11,641