

City of Middletown
Central Communications Center
Monthly Call Statistics - 2013 (estimated)

INCIDENT ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG	
Middletown Police Dept.	2834	2380	2850	2786	3294	2746	2668	2661	3070	2972	3008	3070	34339	2862	
Portland Police Dept.	327	263	409	451	447	440	395	328	364	383	414	344	4565	380	
Fire Departments (Midd.)	725	657	589	641	649	590	632	652	642	710	627	639	7753	646	
Middletown Fire Dept.	366	350	295	324	334	304	338	347	348	380	352	317	4055	338	
South Fire District	249	211	188	209	207	202	206	196	217	222	179	225	2511	209	
Westfield Fire District	110	96	106	108	108	84	88	109	77	108	96	97	1187	99	
Fire Department (Portland)	99	93	84	84	83	79	80	87	86	88	81	87	1031	86	
Ambulance only Calls	149	111	121	161	164	103	147	139	153	151	128	115	1642	137	
TOTAL INCIDENT CASE #'s	4134	3504	4053	4123	4637	3958	3922	3867	4315	4304	4258	4255	49330	4111	
TELEPHONE ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG	
MIDDLETOWN	1609	1442	1490	1606	1827	1543	1782	1963	1601	1601	1590	1549	19603	1634	
Wireless & wireline originating in Middletown															
PORTLAND	247	197	203	230	251	196	212	249	202	225	248	237	2697	225	
Wireless & wireline originating in Portland															
Transfers to Dispatch from other towns. For Midd & Port.	194	207	205	198	255	247	276	230	216	239	150	165	2582	215	
TOTAL 911 CALLS	2050	1846	1898	2034	2333	1986	2270	2442	2019	2065	1988	1951	24882	2074	
TOTAL ADMIN. CALLS IN	6216	6850	6405	6464	6765	6082	6669	6938	6678	6035	5601	5198	75901	6325	
TOTAL ADMIN. CALLS OUT	2631	2866	2589	2796	3068	2623	2900	2967	2811	3020	2844	2615	33730	2811	
TOTAL PHONE CALLS	10897	11562	10892	11294	12166	10691	11839	12347	11508	11120	10433	9764	134513	12228	
													2012	138,751	11,563
													2011	156,759	14,251
													2010	145,050	12,088
													AVG	146,853	12,634