

# Greater Middletown Opioids Task Force

Wednesday, September 21, 2022, 12pm

Virtual Meeting

Co-Chairs:

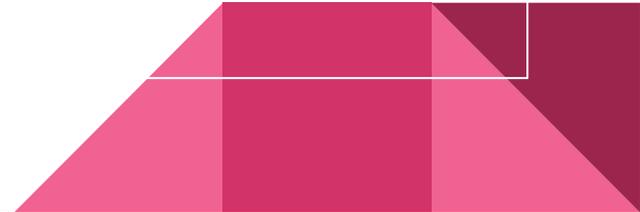
Rev. Robyn Anderson, MS, LPC, LMFT, LADC  
Executive Director, Ministerial Health Fellowship

Kevin Elak, RS/REHS, CP-FS, Director of Health, City of  
Middletown Department of Health



# Agenda

- Welcome New Members
- Data Updates
- Updates
- Ongoing Work:
  - Mission/Vision/Purpose Statement
  - Subcommittees
- Member Spotlight:
  - Jennifer Muggeo, MPH, Deputy Director/Acting Director, Ledge Light Health District
- Member Announcements



# Opioid Overdoses Nonfatal and Fatal

July 18 – September 17, 2022

Cromwell, Durham, Middlefield, Middletown and Portland

# Opioid Overdoses Nonfatal and Fatal



<b>Total Suspected Overdoses:</b>	<b>29</b>
<b>Suspected Fatal Overdoses:</b>	<b>1</b>
<b>Naloxone:</b>	<b>27</b>

July 18 – September 17, 2022

Cromwell, Durham, Middlefield, Middletown and Portland



# Opioid Overdoses Nonfatal and Fatal



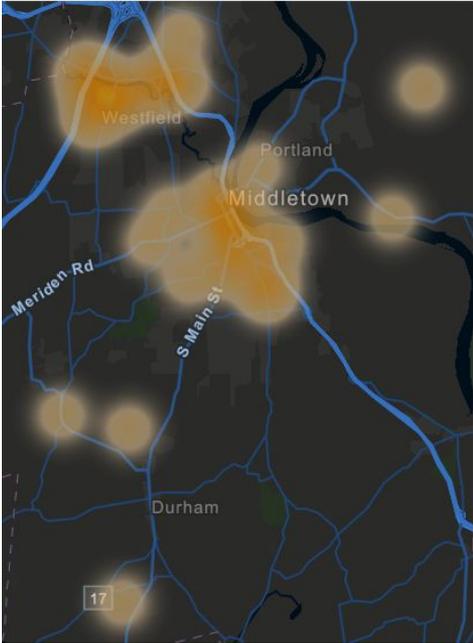
<b>Total Suspected Overdoses:</b>	<b>123</b>
<b>Suspected Fatal Overdoses:</b>	<b>19</b>
<b>Naloxone:</b>	<b>94</b>

January 1 – September 17, 2022

Cromwell, Durham, Middlefield, Middletown and Portland



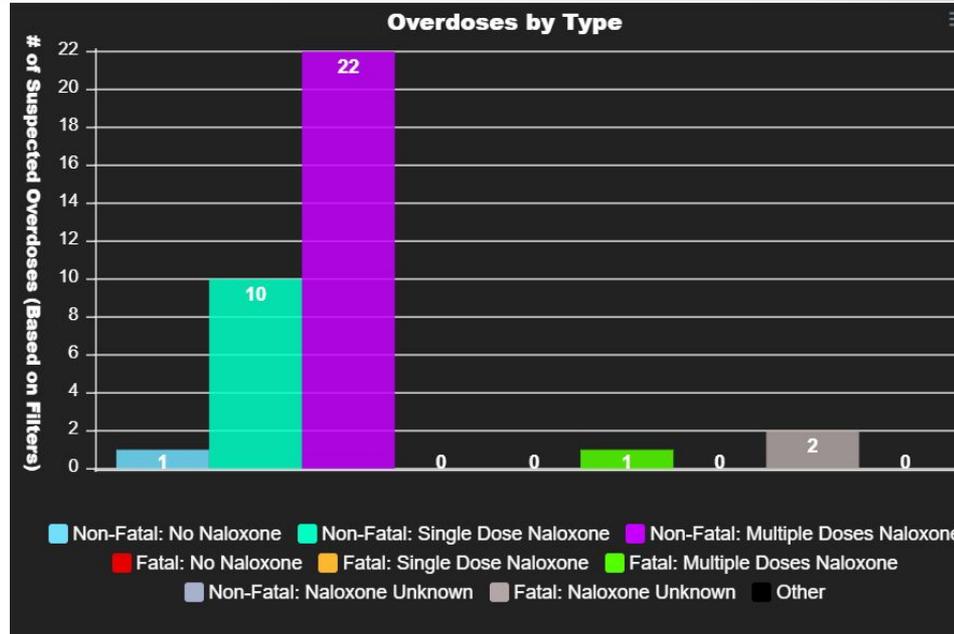
# Opioid Overdoses Heatmap (7.18.22 - 9.17.22)



<https://www.odmap.org:4443/>

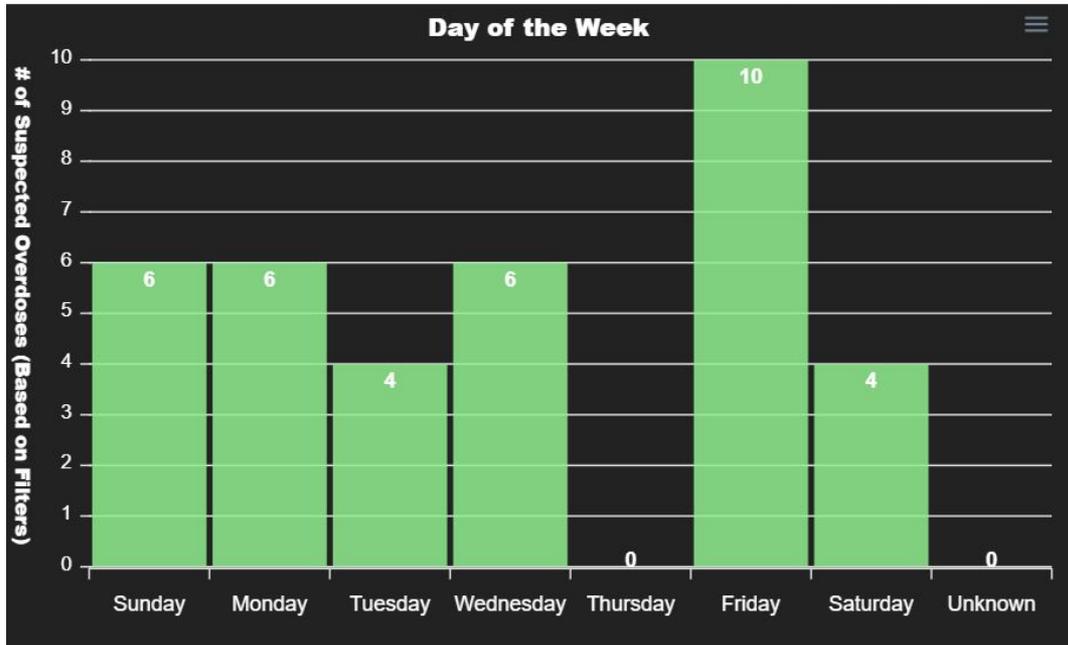


# Overdoses by Type



<https://www.odmap.org:4443/>

# Overdoses by Days of the Week



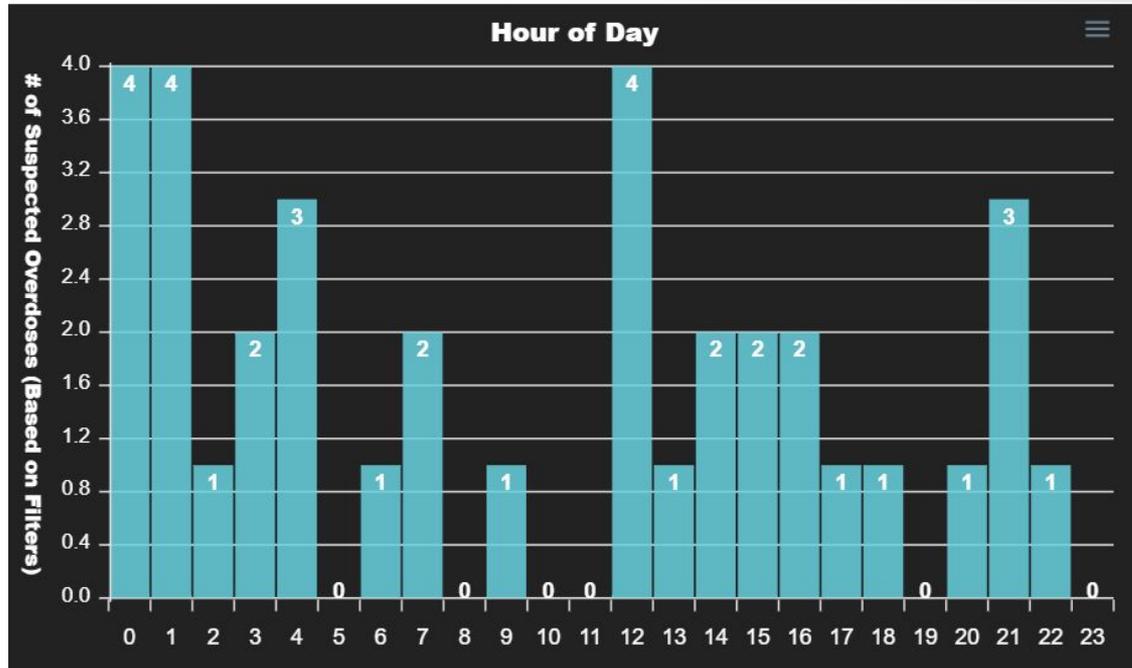
<https://www.odmap.org:4443/>



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# Overdoses by Hour of the Day

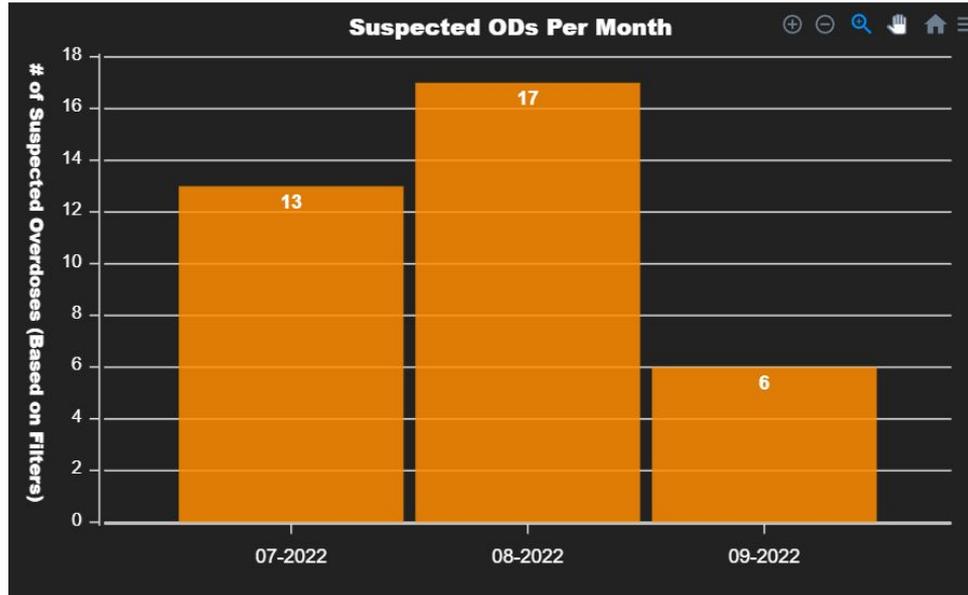


<https://www.odmap.org:4443/>



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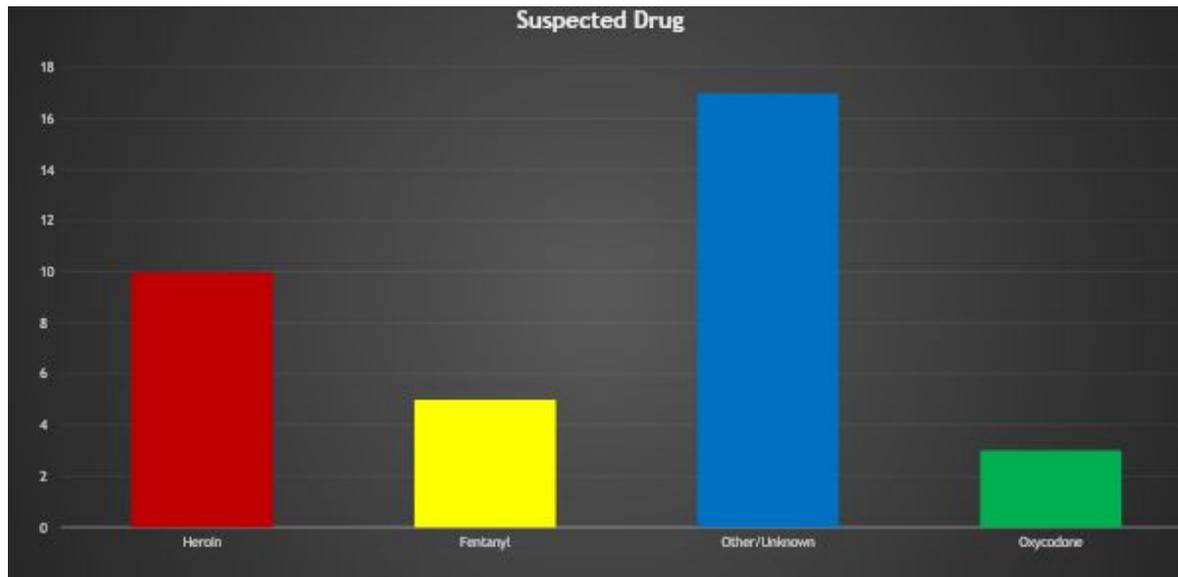
# Overdoses per Month



<https://www.odmap.org:4443/>



# Suspected Drug



<https://www.odmap.org:4443/>





Updates

# Marketing Campaign: MAT Bus Ads (live as of August 2022)



# Updates

Any member updates since our last meeting? Please share!





# Ongoing Work

# Mission/Vision/Purpose Statement

- Discussion



WordStream  
BY LOCALIX



# Subcommittees

- Committee sign-ups to date
- Other members are welcome to join! (please add your name and preferred committee(s) in the chat)

Intervention	Education & PRevention	Resource Awareness	Access to SUD Treatment
<ul style="list-style-type: none"> <li>● Jessica Matyka, Rushford</li> <li>● Andrew Penna, BHcare</li> <li>● Robin Ross, Ministerial Health Fellowship</li> <li>● Maryellen Shuckerow, St. Vincent de Paul Middletown</li> </ul>	<ul style="list-style-type: none"> <li>● Alie Bates, Rushford</li> <li>● Sarah Gadsby, River Valley Services</li> <li>● Sara Hanson, Middlesex Community College</li> <li>● Robin Ross, Ministerial Health Fellowship</li> <li>● Mel Tavares, Victory Church</li> </ul>	<ul style="list-style-type: none"> <li>● Sara Hanson, Middlesex Community College</li> <li>● Pam Kelly, Ministerial Health Fellowship</li> <li>● Jessica Matyka, Rushford</li> <li>● Andrew Penna, BHcare</li> </ul>	<ul style="list-style-type: none"> <li>● Mui Mui Hin-McCormick, Rushford</li> <li>● Alex Looney, Community Health Center</li> <li>● Melissa Monroe, Rushford</li> </ul>

- Next steps:
  - Setting up meetings
  - Subcommittee chair/co-chairs?
  - Development of purpose statements?





# Member Spotlight

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**Jennifer Muggeo, MPH**

Deputy Director/Acting Director

Ledge Light Health District

[jmuggeo@llhd.org](mailto:jmuggeo@llhd.org)



# Announcements

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## Connection/ De-escalation Workshop



Lieutenant Ray Hassett (ret)

*Designed for everyone who works with the public.*

### LEARN “SITUATIONAL & EMOTIONAL AWARENESS” & WHY IT IS SO IMPORTANT

#### HOW PREPARED ARE YOU TO:

- Slow down a chaotic event
- Manage your own emotions to change behavior
- Safely resolve complex and potentially violent situations

**September 23, 2022**

**9:00 am -12:30 pm**

**deKoven House**

**27 Washington St., Middletown,CT**

**Large Conference Room**

*(Parking is metered parking in the municipal)*

Limit of 30 - Please RSVP at: <http://tiny.cc/deescalationSept22>



Funded by SAMHSA MHAT 1H79SM084349-01.

## New Face of Connection / De-escalation

**Designed for everyone who works  
with the public**

#### WHO'S THE FACE OF YOUR ORGANIZATION?

The brand of an organization starts with the first contact with the public. Whether it's answering the phone, dealing with an irate customer, or handling a line of impatient clients, the quality of that first encounter sets the stage for how the public views you.

Employees receive orientation training on how the organization works. Few receive training on how the public thinks. There is often no training in the art of rapport building and connection.

#### WE ARE ALL ON THE FRONT LINES.

Our culture is rife with social anxiety. Pandemic isolation has taken its toll. People are hurting, and they are anxious. The way we communicate has changed. Social media is quick, and easy. People are complex and full of history, trauma, and emotion.

Having the quiet, empathetic skills to understand and slow down an emotion driven event can often change a bad day into a good one.

#### YOU ARE MORE IMPORTANT THAN YOU THINK.

People with problems are often difficult to manage. They have been disappointed, disappointed others, and been minimized by organizations and others many times. They can often detect insincerity immediately.

Learning to listen more than you talk is an art that must be practiced in order to be effective.

Having the quiet skill to understand non verbal, and verbal behavioral cues is often the hidden key to mutual communication with strangers.

#### KNOWLEDGE IS POWER.

"New Face of Connection / De-escalation" is a course that teaches participants, through reflective listening, patience, and physical protocols, to listen more than you talk, with the goal to help the other person feel they are actually being heard.

It is training designed by Lt. Ray Hassett (ret), from New Haven Dept. of Police Services, New Haven, CT. It has become an important tool in building brand, strengthening community trust, and leaving people better than you found them.

It is interactive, draws on current events, and employs role play scenarios. We use role plays for some of the following reasons:

1. You behave under stress like you train
2. Practice builds confidence
3. Fixing mistakes in class is easier than repairing damage in real time
4. Role plays are not only fun, but great ways to learn



Lieutenant Ray Hassett (ret)

- ✓ *Slow down a chaotic event*
- ✓ *Manage your own emotions to change behavior*
- ✓ *Safely resolve complex and potentially violent situations*

### LEARN “SITUATIONAL & EMOTIONAL AWARENESS” & WHY IT IS SO IMPORTANT

#### Comments From Participants

*"...Training I will use each day of my professional, and personal life."*

*"Absolutely amazing, practical tactics to handle not only my professional life, but personal interactions as well"*

*"This training is life changing."*

#### Contact:

Lt. Ray Hassett (ret)  
203.507.9158  
Hatts0313@gmail.com



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# Any Additional Announcements?



# Next Meeting

- Wednesday, October 19, 12pm, Zoom

