Medicare Advantage

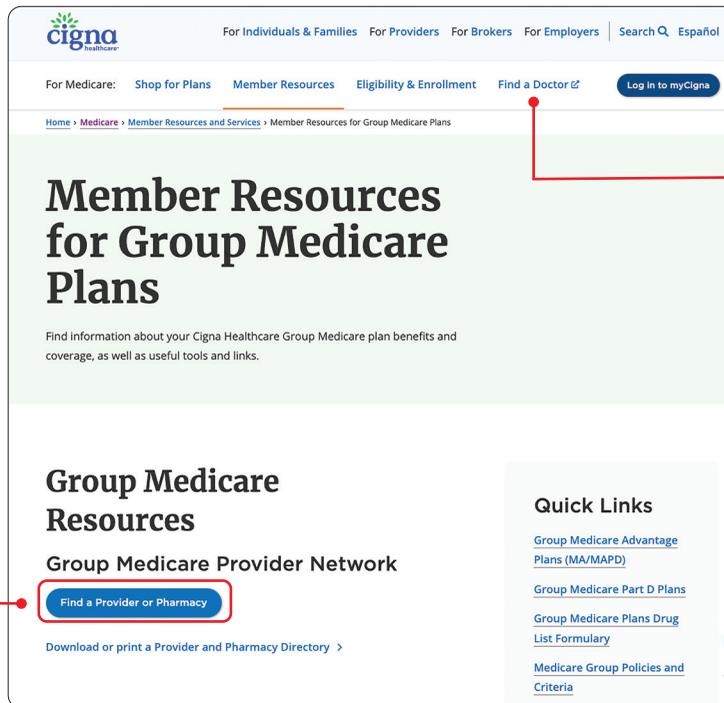# Ready to find a doctor or health care facility?

You're just a few clicks away from finding a Cigna Healthcare℠ Medicare provider in your area. Use this guide to navigate the online Provider Directory.

1.
- Go to **CignaMedicare.com/group/MAresources** and scroll down.
- Click the blue **Find a Provider or Pharmacy** button.
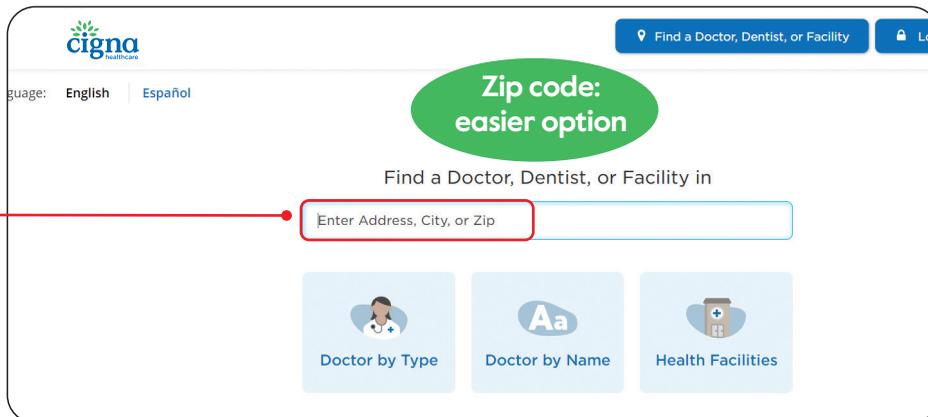

Note: For the easiest access to Medicare Advantage providers, do not use this link. To access the complete directory of providers for your group Medicare Advantage plan, be sure to follow the instructions in Step 1. If you do click on this link, be sure to choose "Medicare" when asked "How are you covered?"

Need help finding a provider?
Call customer service at **1-888-281-7867 (TTY 711)**, October 1 – March 31, 8 a.m. – 8 p.m. local time, 7 days a week. April 1 – September 30, Monday – Friday, 8 a.m. – 8 p.m. local time. Our automated phone system may answer your call during weekends, holidays and after hours.

2. Enter your **address (with city and state)** *or* **zip code**.
Tip: Entering your zip code is the easier option.

Zip code: easier option

cigna healthcare

guage: **English** | **Español**

Find a Doctor, Dentist, or Facility

Find a Doctor, Dentist, or Facility in

Enter Address, City, or Zip

Doctor by Type

Doctor by Name

Health Facilities

Note: This website is continually evolving, and on-screen details may vary based on coverage and benefits.
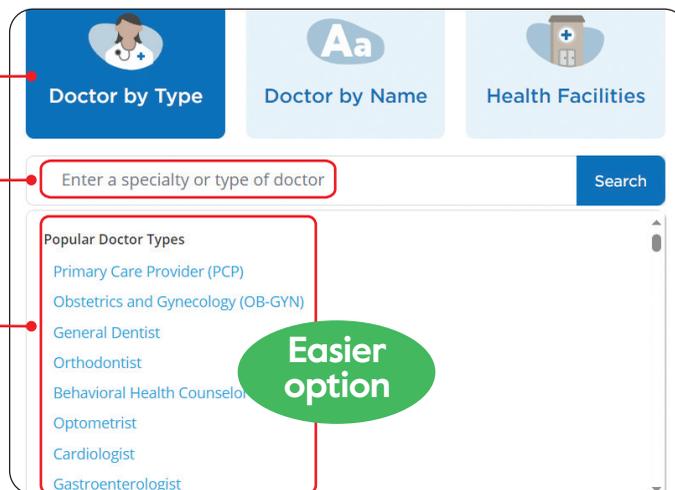
The next steps in this guide will show you how to search for an in-network provider by doctor type (Step 3); doctor name (Step 4); or health care facility (Step 5).

3.
- Click on the blue **Doctor by Type** box.

  Next, you can **Enter a specialty or type of doctor** in the search box or select the type of doctor you are looking for from the list and click on Search. **Popular Doctor Types** are at the top of the list, or scroll down further to view **All Doctor Types**.

  Tip: Selecting the type of doctor or specialist you are looking for from the list is the easier option.

Doctor by Type

Doctor by Name

Health Facilities

Enter a specialty or type of doctor   Search

Popular Doctor Types
Primary Care Provider (PCP)
Obstetrics and Gynecology (OB-GYN)
General Dentist
Orthodontist
Behavioral Health Counselor
Optometrist
Cardiologist
Gastroenterologist

Easier option

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4. The first time you search for a provider, you may be asked to verify your location and select a plan. Confirm your location and click on **Continue**.

Please Select a Plan

I Live in [Enter City, State or Zip]

Search Again   **Continue**

Continue without a plan

Note: If no health plans come up when you search, choose **Continue without a plan** to view providers in your area.

5. On the next screen, select your plan. After you select your plan, click on the **Choose** button.

If you are searching for Group Medicare Advantage PPO providers, select **Cigna True Choice Medicare (PPO) (Group Plans)** or **Cigna True Choice Medicare (PPO)**.

If you are searching for Group Medicare Advantage HMO providers, select **Cigna Preferred Medicare (HMO) (Group Plans)**.

Note: Depending on your location, the number of plans shown may vary.

Select a plan for your search

If you already have a CIGNA Plan...

Log into your myCigna account so you find the doctors covered by your plan and can see what you may pay for many of the most common procedures.

I live in [Enter Address, City, or Zip]

▶ Selected Plan Year
Selected: I have a 2023 Cigna Plan

▼ Health Plans
Selected: None

Medicare Medical Plans
○ Cigna Courage Medicare (HMO)
○ Cigna Preferred Medicare (HMO)
○ Cigna Preferred Medicare (HMO) (Group Plans)
○ Cigna Preferred Savings Medicare (HMO)
○ Cigna Premier Medicare (HMO-POS)
○ Cigna Primary Medicare (HMO)
○ Cigna TotalCare Plus (HMO D-SNP)
○ Cigna True Choice Medicare (PPO)

Choose   Cancel

6. If you click on **Doctor by Name**, you can **Enter a doctor's name or NPI** to search.

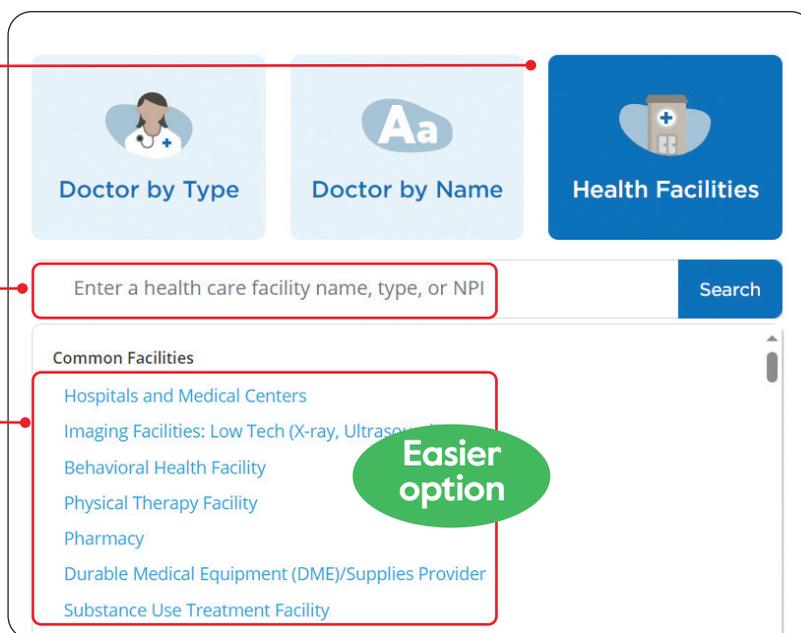**Tip:** Enter last name, first name, *or* enter last name only.

7. If you click on **Health Facilities,** you can find a health care facility by name, type, or NPI using the search box. Or you can select the type of facility you are looking for from the list. **Common Facilities** are at the top of the list, or scroll down further to view **All Facilities**.

If your Medicare Advantage plan includes prescription drug coverage, you can search for pharmacies by selecting **Pharmacy** from the list of **Common Facilities**.

Tip: Selecting the type of facility you are looking for from the list is the easier option.

🍃 **A National Provider ID (NPI) is a unique 10-digit number issued to health care providers by the Centers for Medicare & Medicaid Services (CMS).**